

Building a pan-European smart health ecosystem: the role of technology providers in SHIFT-HUB project

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Abstract

The digital transformation of healthcare across Europe requires coordinated collaboration between technology developers, clinicians, policymakers, and citizens. The SHIFT-HUB project (Smart Health Innovation and Future Technologies Hub) aims to accelerate this transformation by creating a sustainable, cross-border ecosystem for smart health innovation, placing technology providers at its core. While previous digital health initiatives have focused on isolated innovation clusters, fragmentation has hindered large-scale adoption. SHIFT-HUB builds on the European Commission's quadruple-helix model, linking patients, healthcare professionals, policymakers, and technology providers, to strengthen cooperation and interoperability across borders. The initiative provides a structured pathway from idea to market through Open Innovation Workshops, Living Labs, Demo Days, and an Apps Repository. These activities enable technology providers to co-design solutions with clinicians and patients, test them in real-world settings, and connect with investors and policymakers. Early implementations demonstrate the platform's effectiveness in fostering partnerships, improving technology readiness, and increasing visibility of digital health solutions across Europe. The project also addresses key provider challenges such as regulatory compliance, funding access, and market fragmentation. SHIFT-HUB offers practical benefits for startups, SMEs, and established tech companies, providing validated pathways for scaling innovations while promoting ethical and secure digital health adoption. By bridging gaps between innovation, policy, and clinical application, SHIFT-HUB represents a model for Europe's next generation of smart health ecosystems, an enduring framework that empowers technology providers to drive sustainable healthcare transformation.

Keywords: digital health innovation, Living Labs, quadruple-helix collaboration, ecosystem development, healthcare digitalization.

1. Introduction

The transformation of healthcare systems across Europe is increasingly driven by digital health technologies, ranging from telemedicine and mobile-health applications to artificial intelligence (AI), IoT devices, and data analytics platforms. These technologies promise to improve health outcomes, enhance access, and support health system sustainability in the face of growing demands. However, despite the recognized potential of digital health, large-scale adoption across Europe remains fragmented. Differences in regulatory frameworks, data governance, health system organization, and digital literacy across

Member States hinder cross-border deployment and scaling of innovative health technologies. Moreover, many promising digital health solutions remain confined to pilots or isolated clusters, failing to achieve maturity or widespread clinical use.

In this context, building a pan-European smart health ecosystem appears as a viable strategy to overcome fragmentation, promote harmonization, and accelerate the deployment of digital health innovations at scale. The SHIFT-HUB (Smart Health Innovation & Future Technologies Hub) is designed to establish precisely such an ecosystem: a structured network uniting stakeholders from business, academia, public authorities, healthcare organisations, and citizens, with the aim to co-create, test, validate, and scale smart health applications and services across Europe [1], [2], [3].

This paper focuses on the central role that technology providers, including SMEs, start-ups, research-based software developers, and infrastructure providers, can play in Europe's emerging smart health ecosystem via SHIFT-HUB. We analyze the challenges these providers face in the fragmented European healthcare landscape and explain how a structured, cross-border innovation hub can help bridge gaps between innovation, clinical practice, and market adoption. We then describe how SHIFT-HUB's ecosystem model and services, including open innovation, Living Labs, a Health Data Hub, and an Apps Repository, provide a pathway from idea to market. Finally, we discuss early outcomes and reflect on the potential of SHIFT-HUB to serve as a replicable model for sustainable, scalable digital health adoption in Europe.

This analysis builds on recent literature assessing digital health ecosystems, required capabilities for digital health providers, and interoperability challenges in European health systems. For instance, Pikkarainen et al. (2024) investigated the “required capabilities of digital health providers” to succeed in future ecosystems [4]. Meanwhile, the increasing importance of interoperability standards, such as HL7 FHIR, has been demonstrated as critical for long-term scalability and cross-system integration [5].

2. The SHIFT-HUB ecosystem

Digital health innovations rarely scale when developed in isolated settings. Instead, recent research suggests that what is needed to foster sustainable, large-scale adoption is a digital health ecosystem, a concerted network of stakeholders, infrastructure, standards and practices that enable innovation, interoperability, and cross-organisational collaboration [6].

The SHIFT-HUB project aims to establish precisely such a pan-European smart health ecosystem. Under this model, stakeholders from multiple spheres, technology providers, healthcare organisations, public authorities, research institutions, and citizens, join forces to co-create, test, validate, and scale digital health solutions. The underlying assumption is that only robust ecosystems can overcome fragmentation, enable interoperability, and accelerate adoption across diverse European healthcare systems.

2.1 The quadruple-helix framework

A commonly adopted conceptual model for innovation ecosystems in health (and other domains) is the quadruple-helix framework, where innovation emerges at the intersection of four key stakeholder groups:

- Citizens & Patients: the ultimate users and beneficiaries of health innovations; their involvement ensures relevance, usability, and acceptance of digital solutions.
- Healthcare providers and professionals: offering clinical expertise, real-world settings for testing, and a channel for deployment.
- Policymakers, regulators, and public authorities: responsible for legal, regulatory, and funding frameworks that determine whether a solution can be adopted at scale.
- Technology providers (industry, SMEs, start-ups, research labs): developing the digital tools, platforms, data infrastructure, and services that underpin smart health applications.

Within SHIFT-HUB, these four helixes interact via structured instruments, co-creation workshops, community-building activities, Living Labs, data/repository infrastructure, and networking events, to close the innovation loop: from idea to real-world application and market adoption.

This quadruple-helix approach is increasingly recognized as essential for sustainable digital health ecosystems. For example, recent analyses emphasize that successful deployment of digital health solutions requires not only technological readiness, but also social, organizational, and regulatory alignment across all stakeholder groups [7].

2.2 The vision for a smart health community

The SHIFT-HUB ecosystem is envisioned as more than a temporary project consortium, but rather as a sustainable, cross-border community of actors contributing to and benefitting from ongoing innovation in digital health. Key features of this vision include:

- Sustainable collaboration: continuous engagement of stakeholders beyond pilot or project duration, establishing stable links among providers, hospitals, regulators, investors, and citizens.
- Cross-border interoperability: enabling digital health solutions to work across multiple European healthcare systems, overcoming national silos.
- Full innovation lifecycle support: from ideation and co-design through real-world validation, deployment, monitoring, and scaling.
- Shared infrastructure and standards: including repositories for apps and health data, and common technical frameworks to ensure interoperability, data sharing, and compliance.
- Inclusive participation and co-creation: ensuring solutions meet real clinical and societal needs, supported by continuous feedback from patients and health professionals.

In this way, SHIFT-HUB aims to create a smart health community, a pan-European fabric of actors and resources where digital health innovations can thrive, evolve, and reach broad adoption.

Moreover, the broader European context supports this vision. Recent policy and strategic documents highlight the importance of digital transformation to ensure the resilience, quality, and sustainability of European health systems [4]. In parallel, academic and professional literature increasingly emphasizes the value of ecosystem-level approaches in digital health, arguing that standalone pilots often fail to scale, whereas integrated ecosystems (with data standards, stakeholder alignment, and infrastructure) offer greater long-term impact [6].

Moreover, robust smart-governance frameworks have been identified as fundamental enablers for sustainable digital ecosystems: governance models that integrate technology and citizen engagement are key to long-term success [8].

Thus, SHIFT-HUB represents a timely and pragmatic response to the structural challenges facing digital health innovation in Europe, combining the quadruple-helix model, cross-border collaboration, and ecosystem infrastructure to enable scalable, sustainable health transformation.

3. Role of technology providers in europe's emerging smart health ecosystems

Digital health ecosystems rely heavily on the active participation of technology providers, who supply the tools, platforms, and data infrastructures fundamental to modern health services. Recent research affirms that technology providers are not merely contributors but essential orchestrators of digital transformation, shaping interaction models, enabling data flows, and integrating clinical, organizational, and societal needs into scalable technological frameworks [4]. Their central role becomes even more pronounced in cross-border contexts such as Europe, where heterogeneity in healthcare systems and regulations complicates the scaling of innovative digital solutions.

3.1 Why technology providers are central

Technology providers are responsible for designing and maintaining the digital systems that underpin smart health ecosystems: electronic health records, telemedicine platforms, AI-based decision support systems, wearable/IoT devices, analytics frameworks, and secure data-sharing architectures. These solutions determine the usability, security, interoperability, and sustainability of digital health adoption.

Their contribution is central for several reasons:

- **Innovation Drivers:** Providers introduce new digital capabilities such as real-time monitoring, predictive analytics, robotics, and cognitive assistants, accelerating healthcare modernization.
- **Interoperability Enablers:** Their adherence to and implementation of standards such as HL7 FHIR, SNOMED CT, and openEHR greatly influences the degree to which health data can flow across organizations and borders [9].

- **Scalability Architects:** Providers design infrastructures that allow solutions to grow from local pilots to national or European-level deployments.
- **Cybersecurity and Data Governance Experts:** In an era of increasing cyberthreats, providers ensure compliance with GDPR, robust encryption, secure authentication, and privacy-preserving analytics.
- **Market Catalysts:** Technology providers connect innovation with commercialization, bringing solutions into healthcare markets and enabling sustainable adoption.

As such, they form the backbone of any smart health ecosystem and are critical to ensuring that digital solutions are not only innovative but also usable, secure, and clinically relevant.

3.2 Barriers faced by technology providers

Despite their importance, technology providers encounter multiple barriers that hinder their ability to scale digital solutions across Europe's fragmented healthcare landscape.

Fragmented Markets: European health systems vary widely in procurement processes, reimbursement models, digital maturity, and regulatory requirements. This fragmentation complicates market entry and scale-up [10].

Limited Access to Real-World Testing Environments: Many providers struggle to obtain clinical testing sites where they can evaluate prototypes with patients and clinicians. Without real-world data and feedback, solutions often fail to reach maturity.

Regulatory Complexity: Compliance with MDR (for medical devices), GDPR (for data protection), and country-specific health regulations imposes substantial administrative and financial burdens, particularly for SMEs.

Interoperability and Integration Challenges: Lack of harmonised data models and diverse legacy systems make integration costly and slow [11].

Insufficient Visibility and Investor Readiness: Early-stage technology providers often lack access to funders, procurement officers, or healthcare institutions, limiting visibility and slowing adoption.

Difficulty Aligning Technology with Clinical Needs: Mismatch between technology capabilities and actual clinical workflows is a persistent problem, as shown in multiple digital health implementation studies [12]. In addition to workflow misalignment, technology providers must also address disparities in digital literacy and accessibility, particularly among older or vulnerable population groups; without inclusive and user-centred design, even technically advanced smart-health solutions risk under-utilisation or rejection by end-users [13].

These challenges highlight the need for structured, ecosystem-wide approaches that support providers throughout the innovation lifecycle, from ideation and co-design to regulatory compliance, testing, and market access.

3.3 How SHIFT-HUB addresses these gaps

SHIFT-HUB addresses the multifaceted challenges encountered by technology providers through a structured, pan-European ecosystem designed to support innovation across the entire development lifecycle. At its foundation, the initiative creates co-creation environments where technology developers, clinicians, patients, and citizens jointly define needs, validate assumptions, and shape solution design. Through Open Innovation Workshops, providers receive early and continuous feedback, ensuring that emerging technologies are aligned with real clinical workflows and societal demands rather than being developed in isolation [14].

Beyond conceptual co-design, SHIFT-HUB facilitates real-world testing through its Living Lab network, enabling technology providers to evaluate and refine their solutions in authentic clinical or community settings. These environments supply critical evidence on usability, efficiency, and acceptability, factors that are often prerequisites for adoption by healthcare organisations and regulatory bodies. By offering structured access to real patients, clinicians, and operational health systems, the Living Labs reduce one of the most significant barriers to scalability: the lack of opportunities for realistic, evidence-based validation [14].

To increase visibility and support market entry, SHIFT-HUB provides shared digital infrastructures such as the Smart Health Apps Repository and the Smart Health Marketplace. These platforms function as trusted dissemination channels that make solutions accessible across Europe, offering providers a means to showcase their innovations to healthcare organisations, investors, and citizens. Complementing these tools, the project offers interoperability guidance and promotes adherence to established European standards. By helping providers align with frameworks such as HL7 FHIR and other interoperability architectures, SHIFT-HUB facilitates cross-border scalability and smooth integration with existing health information infrastructures.

Another essential element of the initiative is its emphasis on funding readiness and investment opportunities. Through Demo Days, Startup Pitch Events, and networking activities, technology providers gain direct exposure to investors, policymakers, public authorities, and procurement bodies. These interactions not only enhance visibility but also support the development of investment strategies and sustainable business models necessary for long-term deployment.

Finally, SHIFT-HUB strengthens cross-border collaboration by bringing together hospitals, research institutions, SMEs, policy actors, and citizen groups into a unified community. This fosters partnerships that would otherwise be difficult to establish due to geographical distance, regulatory differences, and heterogeneous digital maturity levels. By creating an ecosystem in which providers can access shared resources, knowledge, and partners, SHIFT-HUB significantly lowers the structural barriers that often impede the growth and adoption of digital health innovations.

Through these combined mechanisms, co-creation, real-world validation, shared infrastructures, interoperability support, funding facilitation, and cross-border networking,

SHIFT-HUB enables technology providers to play a more decisive and impactful role in shaping Europe’s emerging smart health landscape.

4. SHIFT-HUB’s integrated innovation pathway

SHIFT-HUB structures its activities around a comprehensive innovation pathway designed to guide digital health solutions from initial concept to market-ready deployment. This pathway ensures that technology providers are supported throughout the stages of ideation, prototyping, testing, validation, and scale-up, while also aligning their development processes with the needs of patients, healthcare professionals, policymakers, and broader health systems. By integrating collaborative design, real-world experimentation, and mechanisms for showcasing and disseminating mature solutions, the SHIFT-HUB innovation pathway reduces the fragmentation and uncertainty that often impede digital health adoption in Europe. To illustrate how these elements interrelate, Figure 1 provides an overview of SHIFT-HUB’s integrated smart health services and the core activities that structure its innovation pathway.

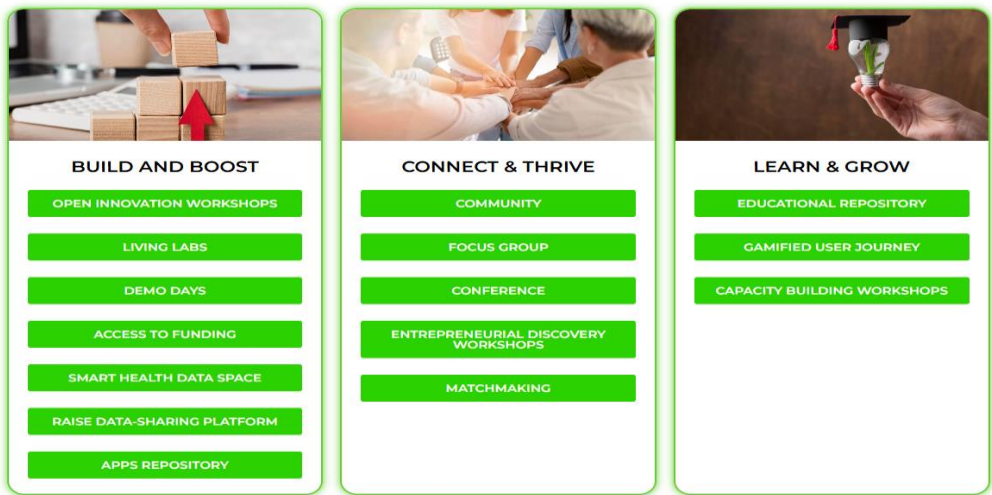


Fig. 1. Overview of SHIFT-HUB’s integrated smart health services
Source: <https://shift-hub.eu/services/>

4.1 Co-creation through open innovation

The first stage of the SHIFT-HUB pathway centers on co-creation, grounded in an open innovation philosophy that encourages active stakeholder involvement from the earliest phases of development. Through Open Innovation Workshops, technology providers engage directly with clinicians, caregivers, patients, and citizen groups to identify priority needs and validate use cases. This multi-stakeholder dialogue helps ensure that technological ideas are informed by the lived experience of end users and the operational realities of care settings.

These workshops serve several critical purposes. They allow providers to refine their value propositions, diagnose barriers to adoption, and ensure that the envisioned digital solutions are both clinically relevant and socially acceptable. By fostering collective problem-

solving and shared ownership of outcomes, the co-creation environment reduces the risk of misalignment between technology design and real-world requirements. Moreover, it establishes a culture of continuous interaction between developers and users, which strengthens trust and enhances the likelihood of successful implementation.

4.2 Real-world validation through living labs

Following the co-creation phase, SHIFT-HUB provides opportunities for structured, real-world validation through its network of Living Labs. These environments, embedded in hospitals, community health organizations, and citizen settings, offer technology providers the possibility to test prototypes and pre-market applications under realistic conditions. Unlike traditional laboratory tests, Living Labs provide direct access to real users and workflows, generating high-quality evidence necessary for both regulatory compliance and adoption by healthcare institutions.

Living Labs support an iterative testing process that includes usability assessments, workflow integration studies, patient and clinician feedback, and performance evaluation under operational constraints. This contributes to identifying practical obstacles, refining functionality, and strengthening user experience. For providers, the insights obtained from Living Lab testing are invaluable not only for product improvement but also for meeting the expectations of procurers, investors, and regulators who increasingly demand robust evidence of effectiveness and safety. In this way, Living Labs bridge the gap between theoretical innovation and practical deployment, accelerating the transition from pilot to scalable solution.

4.3 Scaling through visibility and market access

Once technologies achieve higher readiness levels, SHIFT-HUB supports their dissemination and scaling through dedicated visibility and market-access mechanisms. Key among these are the Smart Health Apps Repository [15] and the Smart Health Marketplace [16], which function as digital catalogues through which validated solutions can be discovered by healthcare organizations, policymakers, researchers, and end users across Europe. These platforms serve not only as dissemination tools but also as quality-assurance mechanisms, providing trusted environments where solutions meeting specific criteria can be showcased.

In parallel, SHIFT-HUB organizes Demo Days, Startup Pitch Events, and innovation showcases where technology providers present their solutions to investors, funding bodies, healthcare institutions, and innovation agencies. These events are designed to strengthen providers' business positioning, improve investment readiness, and foster partnerships that support scaling. By offering pathways to public and private funding, cross-border procurement opportunities, and strategic collaborations, SHIFT-HUB ensures that promising innovations do not remain isolated or under-funded but instead gain traction in larger health ecosystems.

In parallel with these dissemination mechanisms, SHIFT-HUB maintains a dedicated online community platform [17] that serves as a collaborative space for stakeholders across the smart health ecosystem. The platform enables technology providers, healthcare

organisations, researchers, and citizen groups to interact, share resources, identify potential partners, and participate in ecosystem activities. By centralising communication and engagement within a single digital environment, the community platform strengthens cross-border networking, enhances visibility of emerging technologies, and supports ongoing collaboration beyond individual events or project milestones. Figure 2 presents the SHIFT-HUB Community platform, which functions as the central digital environment where stakeholders can connect, exchange knowledge, and participate in activities across the smart health ecosystem.

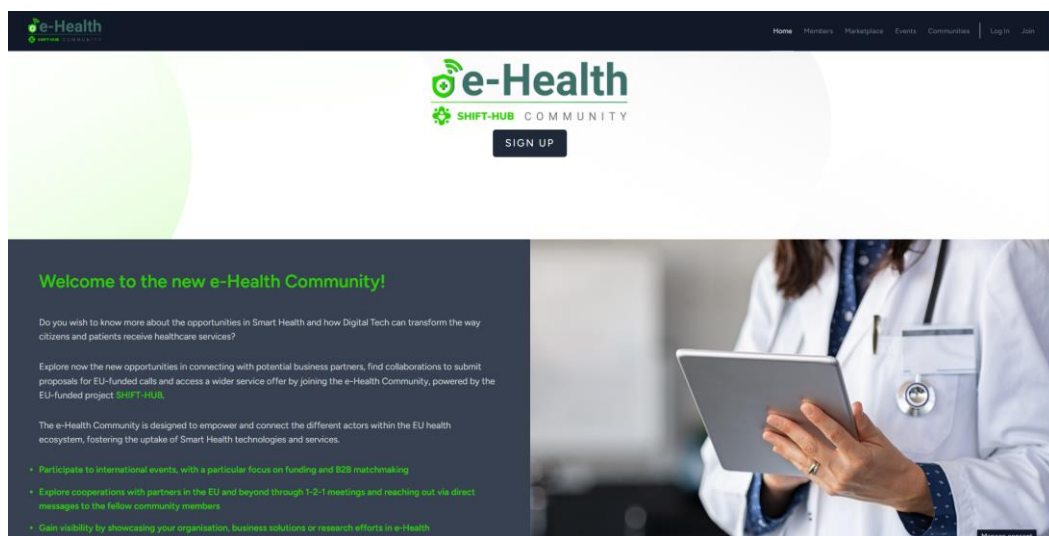


Fig. 2. The SHIFT-HUB community platform
Source: <https://e-health.partnerall.eu/>

Beyond technological infrastructure, building digital competencies among stakeholders is essential for sustaining ecosystem participation. Recent studies highlight that regional capacity-building initiatives and digital-skills programmes significantly strengthen the uptake and long-term resilience of ICT-enabled services, reinforcing the importance of SHIFT-HUB’s educational and “Learn & Grow” components [18].

Collectively, the co-creation workshops, Living Labs, and market-access mechanisms form an integrated innovation pathway that strengthens the capacity of technology providers to design, validate, and scale digital health solutions across Europe. The pathway is not linear but iterative, allowing continuous learning and adaptation. It ensures that technologies evolve in close alignment with the needs of health systems while also enabling providers to navigate complex regulatory, financial, and organizational landscapes. Through this integrated support structure, SHIFT-HUB contributes to building a more connected, efficient, and sustainable European smart health ecosystem.

5. Early results and ecosystem impact

Although SHIFT-HUB is still under active implementation, the initiative has already demonstrated meaningful progress in strengthening collaboration, enabling technology validation, and reducing long-standing barriers that impede innovation in European

healthcare systems. The early results indicate that a structured, pan-European smart health ecosystem can accelerate digital transformation by facilitating cross-border cooperation, improving technology readiness, and fostering conditions for sustainable scaling. This section outlines the primary areas of impact observed thus far.

5.1 Strengthening cross-border collaboration

One of the most significant early achievements of SHIFT-HUB is the expansion of a robust, cross-border smart health community. By bringing together technology developers, healthcare institutions, research organisations, public authorities, and patient groups from multiple European countries, the initiative has laid the groundwork for a coordinated digital health ecosystem that transcends national boundaries. Stakeholder engagement activities, including community events, networking sessions, and matchmaking opportunities, have contributed to increased dialogue and cooperation across sectors that previously operated in relative isolation.

This cross-border collaboration has resulted in several practical benefits. First, it has enabled the formation of new partnerships between technology providers and healthcare organisations, creating opportunities for joint development and validation of innovative solutions. Second, it has encouraged the exchange of best practices related to digital transformation, regulatory compliance, and data governance, thereby accelerating mutual learning among participating stakeholders. The continued growth of the SHIFT-HUB network suggests the emergence of a sustainable community capable of driving smart health innovation long after the project’s conclusion. Figure 3 illustrates the range of events organised under SHIFT-HUB, highlighting the initiative’s active role in fostering cross-border collaboration, knowledge exchange, and stakeholder engagement.



Fig. 3. Overview of SHIFT-HUB’s events supporting cross-border collaboration
Source: <https://shift-hub.eu/events/>

5.2 Accelerating adoption and technology readiness

Another important impact area is the initiative's contribution to improving technology readiness levels (TRLs) among participating providers. Through structured co-creation processes and Living Lab evaluations, many solutions have progressed from conceptual prototypes to more mature, validated products. The real-world feedback obtained through Living Lab testing has proven especially valuable in identifying usability challenges, refining workflows, and confirming practical utility. For technology providers, this iterative improvement process reduces uncertainty, strengthens the evidence base, and enhances the likelihood of institutional adoption.

In parallel, SHIFT-HUB's market-oriented activities, such as Demo Days and solution showcases, have increased the visibility of maturing technologies and facilitated contact with potential adopters and investors. These events not only help solutions transition from pilot stage to broader deployment but also support providers in developing stronger business models, investment strategies, and impact narratives. Together, these mechanisms create a supportive pipeline that accelerates the adoption of promising technologies and contributes to Europe's growing digital health landscape.

5.3 Reducing fragmentation in the digital health landscape

Fragmentation remains one of the most persistent obstacles to achieving digital health scale in Europe. Differences in data standards, procurement practices, regulatory pathways, and digital maturity create barriers that are difficult for technology providers to overcome independently. SHIFT-HUB has begun addressing this challenge by establishing shared tools, infrastructures, and frameworks that facilitate harmonization and interoperability.

The development of the Smart Health Apps Repository and Marketplace introduces unified channels through which digital health solutions can be disseminated. These platforms serve not only as discovery tools but also as mechanisms for building trust and transparency, as they provide curated environments that highlight validated, high-quality solutions. Additionally, SHIFT-HUB's emphasis on interoperability ensures that participating technologies are better aligned with European standards, making it easier for solutions to integrate with existing health information systems.

Moreover, the initiative has contributed to a more coherent European digital health landscape by fostering alignment of expectations among stakeholders. Through its ecosystem-building activities, SHIFT-HUB promotes shared understanding of the requirements for effective digital health adoption, including evidence standards, user-centered design principles, regulatory compliance, and sustainability considerations. This harmonization reduces friction in the innovation process and supports the creation of scalable, replicable digital health services across Europe.

6. SHIFT-HUB as a model for Europe's smart health future

SHIFT-HUB is emerging as a promising model for how Europe can design, implement, and sustain digital health transformation on a systemic scale. By combining interoperable infrastructures, stakeholder engagement, real-world validation, and strategic ecosystem

design, the initiative demonstrates how a coordinated approach can reduce fragmentation and accelerate the adoption of innovative digital health solutions. Its philosophy aligns closely with current European digital health strategies and anticipates future developments that will require stronger cross-border collaboration, data harmonization, and shared governance structures.

6.1 Contributing to european digital health strategies

SHIFT-HUB's design and implementation are strongly aligned with the broader transformation agenda set forth by the European Union. Key policy frameworks, including the European Health Data Space (EHDS), the European Digital Strategy, and the coordinated plan on artificial intelligence, emphasize interoperability, secure data sharing, patient empowerment, and cross-border digital services. By supporting technology providers in implementing interoperable solutions and by building pan-European infrastructures such as the Smart Health Apps Repository and Marketplace, SHIFT-HUB operationalizes several foundational components envisioned by these initiatives.

Its emphasis on co-creation and participatory design also aligns with the EU's commitment to citizen-centered and inclusive digital health development. Through its Living Labs and multi-stakeholder engagement model, SHIFT-HUB translates policy aspirations into practical mechanisms that empower citizens and patients to shape the technologies that affect their care. Furthermore, the initiative contributes to capacity building by supporting SMEs, startups, and research-driven innovators, core actors in Europe's digital transition strategy.

In this sense, SHIFT-HUB functions as an intermediary layer between policy and practice: it adapts strategic European priorities into concrete actions and infrastructures that technology providers, healthcare organisations, and citizens can directly engage with. This makes it a valuable blueprint for future digital health initiatives seeking to align with EU-wide objectives while maintaining flexibility across local contexts.

6.2 Outlook for sustainable ecosystem growth

The long-term sustainability of digital health transformation in Europe depends on the creation of ecosystems that persist beyond the limited lifespan of individual projects or pilot programs. SHIFT-HUB's architecture anticipates this need by building structures that support ongoing collaboration, resource sharing, and recurrent innovation. Its community-building activities, cross-border partnerships, and curated digital platforms are designed with continuity in mind, ensuring that stakeholders maintain engagement and that innovation pipelines remain active.

One of the most promising aspects of SHIFT-HUB is its potential replicability. The ecosystem model, based on integrated co-creation, Living Labs, evaluation frameworks, and digital dissemination channels, can be adapted and extended to other geographical regions or healthcare domains. This adaptability is essential given the diversity of European health systems, each with its own regulatory environment, infrastructural constraints, and digital maturity levels. By providing a flexible yet structured model,

SHIFT-HUB offers a template for scaling smart health ecosystems across different contexts without imposing rigid uniformity.

Moreover, as digital health technologies continue to evolve, particularly in fields such as artificial intelligence, predictive analytics, robotics, and personalized medicine, the need for coordinated ecosystems will only increase. SHIFT-HUB's cross-border community and emphasis on interoperability position it to evolve alongside these technological advances. Its infrastructures can accommodate new entrants, integrate emerging standards, and support novel innovation paradigms over time.

From a strategic perspective, SHIFT-HUB's approach contributes to building resilience within European healthcare systems. By enabling continuous innovation and fostering networks of collaboration, the initiative helps systems become more adaptive and capable of responding to emerging health challenges, including demographic pressures, workforce shortages, and acute health crises. In this regard, SHIFT-HUB not only accelerates digital transformation but also strengthens the foundational capacity of European health systems to remain effective, equitable, and sustainable in the long term.

7. Conclusion

The digital transformation of healthcare in Europe requires more than isolated technological innovation; it demands coordinated, cross-border ecosystem development that bridges the persistent gaps between technological capability, clinical practice, regulatory frameworks, and user needs. The SHIFT-HUB initiative responds directly to this challenge by establishing a structured, pan-European smart health ecosystem built on the quadruple-helix model and focused on empowering technology providers as central drivers of innovation.

Through its integrated innovation pathway, co-creation workshops, Living Labs, digital repositories, and dedicated community platforms, SHIFT-HUB provides technology providers with the necessary tools, environments, and partnerships to design, validate, and scale digital health solutions. The initiative not only addresses longstanding barriers such as fragmentation, limited access to testing environments, regulatory complexity, and insufficient visibility, but also fosters a collaborative culture that promotes inclusive design, cross-border interoperability, and sustainable adoption.

Early results demonstrate the effectiveness of SHIFT-HUB's approach. The ecosystem has strengthened cross-border collaboration, accelerated technology readiness, and contributed to reducing structural fragmentation in the European digital health landscape. By aligning its activities with broader EU priorities, including the European Health Data Space, digital governance strategies, and citizen-centered innovation, SHIFT-HUB positions itself as both a catalyst and a practical implementation model for Europe's long-term digital health transformation.

Looking ahead, the sustainability of smart health innovation will rely on the continued growth and evolution of ecosystems that integrate technological infrastructure, policy alignment, and capacity building. SHIFT-HUB offers a replicable and adaptable model

capable of supporting future advancements in AI-driven health services, personalized medicine, data-driven policymaking, and other emerging fields. Its emphasis on community, interoperability, and stakeholder co-creation provides a strong foundation for resilient, equitable, and scalable digital health systems across Europe.

In conclusion, SHIFT-HUB demonstrates that empowering technology providers within a robust, collaborative ecosystem is essential for achieving a sustainable and interconnected European smart health future. By bridging innovation, practice, and policy, the initiative contributes significantly to building a health landscape where digital technologies can deliver meaningful, long-term benefits for patients, clinicians, and societies alike.

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